

Appendix 3

Overview of the 2000 ICVS questionnaire

1 Summary of CATI versions of the questionnaire

The items are grouped by theme, rather than by the order in which they appear in the questionnaire. The question numbers indicate the order in which the questions are asked. The basic English versions of the questionnaires are available on the internet: <http://www.icvs.nscr.nl>

CATI questionnaire

	Question number in basic version				
	1989	1992	1996	2000	
SCREENER QUESTIONS					
Cars owned last five years	1a	32	20	20	Question text changed in 1996
Number of cars most of time	1a1	33	21	21	
Garage ownership		41			
Parking arrangements		42			
Motorcycles etc owned last five years	1b	34	25	25	
Number of motorcycles most of time	1b1	35	26	26	
Bicycle owned last five years	1c	36	30	30	
Number of bicycles most of time	1c1	37	31	31	
CAR THEFT					
Victim last five years	2	44	35	35	
When last five years	13a	81	100	100	
How often if last year	13b	82	101	101	
Where occurred	13c	83	102	102	
Reported to police	13e	86	104	104	
Why not reported	13f	87			
How serious		88	105	105	
Car recovered or not	13d	84	103	103	
When recovered		85			
THEFT FROM CAR					
Victim last five years	3	45	40	40	
When last five years	14a	91	110	110	
How often if last year	14b	92	111	111	
Where occurred	14c	93	112	112	Categories added over years

Question number in basic version

	1989	1992	1996	2000		
Reported to police	14e	94	113	113		
Why reported			114	114		
Why not reported	14f	95	117	117		
Satisfied with way police dealt			115	115		
Why dissatisfied			116	116		
Reported to other authorities			118			
How serious		96	119	119		
Value of damage	14d					
CAR VANDALISM						
Victim last five years	4	46	45	45		Categories added over years
When last five years	15a	101	130	130		
How often if last year	15b	102	131	131		
Where occurred	15c	103	132	132		
Reported to police	15e	106	133	133		
Why not reported	15f	107				
How serious		108	134	134		
Value of property stolen	15d					
THEFT OF MOTORCYCLE/MOPED						
Victim last five years	5	50	50	50	Categories added over years	
When last five years	16a	111	140	140		
How often if last year	16b	112	141	141		
Where occurred	16c	113	142	142		
Reported to police	16e	116	143	143		
Why not reported	16f	117				
How serious		118	144	144		
Motorcycle/moped recovered or not	16d					
THEFT OF BICYCLE						
Victim last five years	6	51	55	55		Categories added over years
When last five years	17a	121	150	150		
How often if last year	17b	122	151	151		
Where occurred	17c	123	152	152		
Reported to police	17e	126	153	153		
Why not reported	17f	127				
How serious		128	154	154		
Bicycle recovered or not	17d					

Question number in basic version

	1989	1992	1996	2000	
BURGLARY					
Victim last five years	7	60	60	60	
When last five years	18a	131	160	160	
How often if last year	18b	132	161	161	
Reported to police	18e	137	166	166	
Why reported			167	167	
Why not reported	18f	138	170	170	
Satisfied with way police dealt			168	168	
Why dissatisfied			169	169	
Reported to other authorities			171		
Contact with specialised agency			173	173	
Specialised agency useful			174	174	
How serious		139	172	172	
Anything stolen	18c	133	162	162	
Value of property stolen	18c1	134	163	163	Instruction changed in 1996
Anything damaged	18d	135	164	164	
Value of damage	18d1	136	165	165	Instruction changed in 1996
ATTEMPT AT BURGLARY					
Victim last five years	8	61	65	65	
When last five years	19a	141	180	180	
How often if last year		142	181	181	
Reported to police		146	182	182	
Why not reported		147			
How serious		148	183	183	
THEFT FROM GARAGES/SHEDS/LOCKUPS					
Victim last five years		62			
When last five years		151			
How often if last year		152			
Reported to police		156			
Why not reported		157			
How serious		158			
ROBBERY					
Victim last five years	9	64	70	70	
When last five years	20a	161	190	190	
How often if last year	20b	162	191	191	
Where occurred	20c	163	192	192	Categories added over years

Question number in basic version

	1989	1992	1996	2000	
Reported to police	20f	169	199	199	
Why reported			200	200	
Why not reported	20g	170	203	203	
Satisfied with way police dealt			201	201	
Why dissatisfied			202	202	
Reported to other authorities			204	204	
Contact with specialised agency			206	206	
Specialised agency useful			207	207	
How serious		171	205	205	
Anything stolen	20e	168	198	198	
Value of damage	200				
Number of offenders		164	193	193	
Whether offender(s) known		165	194	194	Question changed since 1996
Did offender(s) have weapon	20d	166	195	195	
Type of weapon	20d1	167	196	196	
Long gun or hand gun			196a		
Was weapon used		197	197		
THEFT OF PERSONAL PROPERTY					
Victim last five years	10	65	75	75	
When last five years	21a	181	210	210	
How often if last year	21b	182	211	211	
Where occurred	21c	183	212	212	Categories added over years
Reported to police	21f	186	214	214	
Why not reported	21g	187			
How serious		188	215	215	
Was it pickpocketing	21d	184	213	213	
Value of property stolen	21e				
SEXUAL OFFENCES					
Victim last five years	11	67	80	80	Also asked of men in Australia and Canada 2000
When last five years	22a	191	220	220	
How often if last year	22b	192	221	221	
Where occurred		193	222	222	
Reported to police	22f	206	232	232	
Why reported			233	233	
Why not reported	22g	207	236	236	Code omitted in 1992
Satisfied with way police dealt			234	234	

Question number in basic version

	1989	1992	1996	2000	
Why dissatisfied			235	235	
Reported to other authorities			237	237	
Contact with specialised agency			238	238	
Specialised agency useful			239	239	
How serious		198	230	230	
Regarded as a crime		200	231	231	
Number of offenders		194	223	223	
Whether offender(s) known	22c	195	224	224	Question changed since 1996
Relationship with offender	22d	196	225	225	Categories added over years
How incident described	22e	199	229	229	
Did offender(s) have weapon			226	226	
Type of weapon			227	227	
Was weapon used			228	228	
More serious incident before			240		
What happened then			241		
ASSAULTS AND THREATS					
Victim last five years	12	68	85	85	Instruction changed since 1996
Victim last five years domestic screener				85a	
When last five years	23a	211	250		
When last five years year incl. domestic				250	
How often if last year	23b	212	251		
How often if last year incl. domestic				251	
Where occurred		213	252	252	Categories added over years
Reported to police	23i	222	262	262	
Why reported			263	263	
Why not reported	23j	223	266	266	
Satisfied with way police dealt			264	264	
Why dissatisfied			265	265	
Reported to other authorities			267	267	
Contact with specialised agency			270	270	
Specialised agency useful			271	271	
How serious		224	268	268	
Regarded as a crime			269	269	
Number of offenders		214	253	253	
Whether offender(s) known	23c	215	254	254	Question text changed 1996

Question number in basic version

	1989	1992	1996	2000		
Relationship with offender	23d	216	255	255	Categories added over years	
How incident described	23e	217	256	256		
Did offender(s) have weapon		218	257	257		
Type of weapon			258	258		
Was weapon used			259	259		
Whether shot / hit	23f	219				
Injury suffered	23g	220	260	260		
Saw doctor	23h	221	261	261		
CONSUMER FRAUD						
Victim last year		245	280	280		
Type of fraud		246	281	281		
Reported to police		247	282	282		
Reported to other authorities			283	283		
CORRUPTION						
Victim last year			290	290		
Type of corruption			291	291		
Reported to police			292	292		
Reported to other authorities			293	293		
LAST CRIME OVER LAST FIVE YEARS						
What was the last crime		231				
Reported to police	28a	240				
Satisfied with way police dealt	28b	241				
Why dissatisfied	28e	242				
Support from relatives/friends		232				
Support from police		233				
Support from social welfare organisations		234				
Support from religious organisations		235				
Support from voluntary organisation		236				
Support from specialised agency		237				
Support from others		238				
Contact with specialised agency	27a					
Specialised agency useful	27b	239				
POLICE/PREVENTION/PROTECTION						
Police do good job	29a	252	310	310	Four categories 2000	
Police are helpful				311		
Frequency of police patrol		253	311			
Whether patrol sufficient		254				

Question number in basic version

	1989	1992	1996	2000	
Recommended sentence for burglar	30a	260	320	320	Categories added over years
Length of prison sentence	30b	261	321	321	
Protection measures in the home	33	264	332	332	
Burglary more than once			333		Categories changed over years
Alarm installed - burglary			334		
Attempted burglary more than once			335		
Alarm installed - attempted burglary			336		
Gun owner (including air rifle)			341	341	
Gun ownership	37a	268			
Type of gun owned	37a		342	342	Categories added over years
Reason for owning gun			343	343	Categories added over years
OPINIONS AND ATTITUDES					
Solidarity of neighbourhood		248			Categories changed over years
Feel safe alone after dark		249	300	300	
Feel safe at home alone after dark				301	
Whether avoid certain places	24	250	301		
Whether go accompanied	25				
Likelihood of burglary	26	251	302	302	
Tell neighbours when away	36	267	340		
Going out in the evening	39	274	344	344	
Family gatherings		275			
Opinion about youth crime				340	
DEMOGRAPHIC DATA					
Gender	0e	31	16	16	Codes changed in 1996
Year of birth	43	262	330	330	
Household size	0a	4	5	5	
Persons over 16	0b	5	6	6	
Males over 16		6	7	7	
Town size	44	287	312	312	
Type of accommodation	31	263	331	331	
Home owned / rented	34	265			
Rented from whom		266			
Occupational position	(41a)	277	350	350	
Part/full time job	41b	278			Codes omitted in 1996
Age completed education	40	279			

Question number in basic version

	1989	1992	1996	2000
Number of years of formal education			351	351
Income above or below average	42a	281	352	352
Income lower than bottom 25%	42b	282	353	353
Income higher than upper 25%	42b	283	354	354
Satisfaction with income		284	355	355
Area description		286		
Marital status		285	356	356
Gender of interviewer	45	300	400	400

2 2000 International Crime Victims Survey (CATI version)

Q1 Good morning/ afternoon/ evening. I am an interviewer of the Survey Company We are conducting an important survey for the about the problem of crime. Information obtained from the study will assist law enforcement agencies to better prevent crime in the future.

The survey is part of a major research project, which is being carried out in many different countries. May I ask you some questions for the survey? The interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously. <<INT. IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL:>> If you want to check whether this survey is done in co-operation with or if you would like more information, I can give you the phone-number of someone at <<INT. IF RESPONDENT ASKS FOR THAT NUMBER:>> May I call you back in 30 minutes/ tomorrow?

- respondent is willing to co-operate
- respondent asks for telephone number and wants to make appointment
- respondent can be called back
- respondent refuses co-operation (SOFT refusal)
- respondent refuses co-operation (HARD refusal)

If answer is equal to code 4 or 5 then end of questionnaire

If answer is equal to code 2 or code 3 then make a call-back

Else continue with question 5

Q5 In order to determine which person I must interview, I would like to know how many people there are in your household, including yourself.

- 1 1
- 2 2
- 3 3

- 4 4
- 5 5
- 6 6 or more

If answer is equal to code 1 continue with question 16.

Else continue with question 6

Q6 How many people (persons) aged 16 or over are there in your household, including yourself?

- 1 1
- 2 2
- 3 3
- 4 4 or more

Q7 And how many of them are males aged over 16?

- 1 1
- 2 2
- 3 3
- 4 4 or more
- 5 0 (zero)

<<APPLY TROLDAHL-CARTER SELECTION HERE>>

Q10 According to my instructions, I have to interview the <<*** PERSON>> in your household. Can you please ask him/her whether he/she is willing to come to the phone? <<INT: IF PERSON NOT AVAILABLE:>> Can you tell me at what time I have the best chance of getting him/her on the phone?

Q15 <<INT: QUESTIONS TO MEMBER OF HOUSEHOLD SELECTED BY COMPUTER IF OTHER THAN FIRST CONTACT.>>

Good morning/afternoon/evening. I am an interviewer of the Survey Company.....

<<THIS INTRODUCTION CAN BE CHANGED SLIGHTLY TO SUIT NATIONAL NEEDS>> The survey is part of an international project, which is being done in many European and non-European countries. May I ask you some questions for the survey? The interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously. <<INT. IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL:>> If you want to check whether this survey is done in co-operation with or if you would like more information, I can give you the phone-number of someone at <<INT. IF RESPONDENT ASKS FOR THAT NUMBER:>> May I call you back in 30 minutes/tomorrow?

- respondent is willing to co-operate
- respondent asks for telephone number and wants to make appointment
- respondent can be called back

- respondent refuses co-operation (SOFT refusal)
- respondent refuses co-operation (HARD refusal)

If answer is equal to code 4 or 5 then end of questionnaire

If answer is equal to code 2 or code 3 then make a call-back

Else continue with question 16.

Q16 <<INT: NOTE DOWN THE SEX OF RESPONDENT WITHOUT ASKING>>

- 1 male
- 2 female

VEHICLE OWNERSHIP

Q20 I shall start with some questions about crimes involving cars, and so I first need to ask you about car ownership. Over the past five years, which is since 1995, has anyone in your household had a car, van or truck for private use?

- 1 yes
- 2 no

If answer is equal to code 2 continue with question 25. Else continue with question 21.

Q21 How many vehicles has your household had use of for most of the time?

- 1 one
- 2 two
- 3 three
- 4 four
- 5 five or more

Q25 Has anyone in your household owned a moped, scooter, motorcycle (or mofa*) over the past five years?

<<INT: * ONLY IF RELEVANT IN YOUR COUNTRY>>

- 1 yes
- 2 no

If answer is equal to code 2 continue with question 30. Else continue with question 26.

Q26 And how many has your household had use of for most of the time?

- 1 one
- 2 two
- 3 three
- 4 four
- 5 five or more

- Q30 Has anyone in your household owned a bicycle over the past five years.
<<INCLUDE CHILDREN'S BICYCLES>>
- 1 yes
 - 2 no
- If answer is equal to code 2 continue with question 32. Else continue with question 31.*

- Q31 And how many bicycles has your household had use of for most of the time?
- 1 one
 - 2 two
 - 3 three
 - 4 four
 - 5 five or more

FIVE YEAR VICTIMISATION SCREENER QUESTIONS

- Q32 I now want to ask you about crimes you or your household may have experienced during the past five years, which is since 1995. It is sometimes difficult to remember such incidents so I will read the questions slowly and I would like you to think care fully about them.
If question 20 is not equal to code 1 continue with question 50.

Theft of cars screener

If question 20 not equal to 1 continue with question 50

- Q35 Over the past five years have you or other members of your household had any of their cars/vans/trucks stolen? Please take your time to think about it.
- 1 yes
 - 2 no
 - 9 don't know

Theft from cars screener

- Q40 Apart from this, over the past five years have you or have members of your household been the victim of a theft of a car radio, or something else which was left in your car, or theft of a part of the car, such as a car mirror or wheel?
<<INT: VANDALISM MUST NOT BE REPORTED HERE, BUT UNDER THE NEXT QUESTION; IF THE CAR ITSELF WAS STOLEN AS WELL, THIS SHOULD HAVE BEEN REPORTED BEFORE. OTHER THEFTS FROM THE CAR WHEN IT WAS TAKEN MUST NOT BE REPORTED HERE>>
- 1 yes

- 2 no
- 9 don't know

Vandalism to cars screener

- Q45 Apart from thefts, have parts of any of the cars/vans/trucks belonging to your household been deliberately damaged (vandalised) over the past five years?
- <<INT: IF PERSON THINKS IT DELIBERATE, IT WILL COUNT. TRAFFIC ACCIDENTS SHOULD NOT BE REPORTED>>
- 1 yes
 - 2 no
 - 9 don't know

Theft of motorcycle screener

If question 25 is not equal to code 1 continue with question 55

- Q50 Over the past five years have you or other members of your household had any of their mopeds/scooters/motorcycles/mofa's)* stolen?
- <<INT: * ONLY IF RELEVANT IN COUNTRY>>
- 1 yes
 - 2 no
 - 9 don't know

Theft of bicycle screener

If question 30 is not equal to code 1 continue with question 60

- Q55 Over the past five years have you or other members of your household had any of their bicycles stolen?
- <<INT. INCLUDE CHILDREN'S BICYCLE>>
- 1 yes
 - 2 no
 - 9 don't know

Burglary screener

- Q60 Over the past five years, did anyone actually get into your home/residence without permission, and steal or try to steal something? I am not including here thefts from garages, sheds or lock-ups.
- <<INT. INCLUDE CELLARS, DO NOT COUNT BURGLARIES IN SECOND HOUSES>>

- 1 yes
- 2 no
- 9 don't know

Attempted burglary screener

- Q65 Apart from this, over the past five years, do you have any evidence that someone tried to get into your home/residence unsuccessfully. For example, damage to locks, doors or windows or scratches around the lock?
- 1 yes
 - 2 no
 - 9 don't know

- Q66 Next I want to ask you some questions about what may have happened to you personally. Things that you have mentioned already or which happened to other members of your household must not be mentioned now.

Robbery screener

- Q70 Over the past five years has anyone stolen something from you by using force or threatening you, or did anybody try to steal something from you by using force or threatening force.
- <<INT. PICKPOCKETING MUST BE REPORTED UNDER THE NEXT QUESTION>>
- 1 yes
 - 2 no
 - 9 don't know

Theft of personal property screener

- Q75 <<INT. READ SLOWLY>>
- Apart from theft involving force there are many other types of theft of personal property, such as pickpocketing or theft of a purse, wallet, clothing, jewellery, sports equipment, This can happen at one's work, at school, in a pub, on public transport, on the beach, or in the street. Over the past five years have you personally been the victim of any of these thefts?
- 1 yes
 - 2 no
 - 9 don't know

Q76 I would now like to ask you some questions about crimes of violence of which you personally may have been the victim.

If question 16 is equal to code 1 continue with question 85

Else continue with question 80

Sexual victimisation screener

Q80 First, a rather personal question. People sometimes grab, touch or assault others for sexual reasons in a really offensive way. This can happen either at home, or elsewhere, for instance in a pub, the street, at school, on public transport, in cinemas, on the beach, or at one's workplace. Over the past five years has anyone done this to you? Please take your time to think about it.

<<INT: INCLUDE DOMESTIC SEXUAL ASSAULTS>>

- 1 yes
- 2 no
- 9 don't know

Assault/threats screener

Q85 Apart from the incidents just covered, have you over the past five years been personally attacked or threatened by someone in a way that really frightened you, either at home or elsewhere, such as in a pub, in the street, at school, on public transport, on the beach, or at your workplace?

<<INT: INCLUDE SEXUAL VIOLENCE AGAINST MEN, IF MENTIONED, INT. INCLUDE DOMESTIC ASSAULTS>>

- 1 yes
- 2 no
- 9 don't know

If question 85 is equal to code 1 continue with question 86, Else continue with question 85a

Q85a Take your time to consider. An incident of this sort might also have involved your partner, family member or a close friend. So apart from incidents already covered, have you in the past five years been personally attacked or threatened by someone you know in a way that really frightened you?

- 1 yes
- 2 no
- 9 don't know
- 10 refusal

If no crimes mentioned continue with question 280, Else continue with question 86

THEFT OF CAR – DETAILS

Q86 Could I now go back to ask you about the crimes you said had happened to you or your household.

If question 35 is not equal to code 1 continue with question 110

Else continue with question 100

Q100 First of all, you mentioned the theft of a car. When did this happen? Was this ...

<<INT. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999: TYPE IN [LAST YEAR]>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 101, Else continue with question 102.

Q101 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q102 (The last time) did this theft happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

<<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

- Q103 (The last time this happened) was the car/van ever recovered?
- 1 yes
 - 2 no
 - 9 don't know
- Q104 (The last time this happened) did you or anyone else report the incident to the police?
- 1 yes
 - 2 no
 - 9 don't know
- Q105 Taking everything into account, how serious was the incident for you or your household. Was it very serious, fairly serious, or not very serious?
- 1 very serious
 - 2 fairly serious
 - 3 not very serious

THEFT FROM CARS - DETAILS

If question 40 is not equal to code 1 continue with question 130

- Q110 The theft FROM your car that you mentioned, when did this happen? Was it ...
- <<INT. READ OUT>>
- <<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999: TYPE IN [LAST YEAR]>>
- 1 this year
 - 2 last year, in 1999
 - 3 before then
 - 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 111, Else continue with question 112

- Q111 How often did it happen in 1999?
- 1 once
 - 2 twice
 - 3 three times
 - 4 four times
 - 5 five times or more
 - 9 don't know

Q112 (The last time) did this theft happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

<<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

Q113 (The last time this happened) did you or anyone else report that incident to the police?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 114

If answer is equal to code 2 continue with question 117

Else continue with question 119

Q114 Why did you report it?

<<INT. IF RESPONDENT DID NOT REPORT, ASK ABOUT REASONS WHY OTHER PERSON REPORTED>>

<<MULTIPLE RESPONSE>>

- 1 to recover property
- 2 for insurance reasons
- 3 crimes should be reported/ serious event
- 4 wanted offender to be caught/ punished
- 5 to stop it happening again
- 6 to get help
- 7 to get compensation from the offender
- 8 other reason

Q115 On the whole, were you satisfied with the way the police dealt with the matter?

- 1 yes (satisfied)
- 2 no (not satisfied)
- 9 don't know

If answer is equal to code 1 or code 9 continue with question 119

If answer equal to code 2 continue with question 116.

Q116 For what reasons were you dissatisfied? You can give more than one reason.

<<INT. MULTIPLE ANSWERS ALLOWED>>

1. didn't do enough
2. were not interested
3. didn't find or apprehend the offender
4. didn't recover my property (goods)
5. didn't keep me properly informed
6. didn't treat me correctly/were impolite
7. were slow to arrive
8. other reasons
9. don't know

Continue with question 119

Q117 Why didn't you report it? <<INT. IF NO CLEAR ANSWER:>> Can you tell me a little more?

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1 not serious enough/no loss/kid's stuff
- 2 solved it myself/perpetrator known to me
- 3 inappropriate for police/police not necessary
- 4 reported to other authorities instead
- 5 my family resolved it
- 6 no insurance
- 7 police could do nothing/lack of proof
- 8 police won't do anything about it
- 9 fear/dislike of the police/no involvement wanted with police
- 10 didn't dare (for fear of reprisal)
- 11 other reasons
- 12 don't know

Q119 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

CAR VANDALISM – DETAILS

If question 45 is not equal to code 1 continue with question 140. Else continue with question 130.

Q130 The damage you mentioned that was done to your vehicle, when did this happen?

Was it ...

<<INT. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN A VICTIM AT LEAST ONE TIME IN 1999, TYPE IN [LAST YEAR]>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 131, Else continue with question 132

Q131 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q132 (The last time) did this damage happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

<<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

- Q133 (The last time this happened) did you or anyone else report it to the police?
- 1 yes
 - 2 no
 - 9 <<don't know>>

- Q134 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?
- 1 very serious
 - 2 fairly serious
 - 3 not very serious

THEFT OF MOTORCYCLES – DETAILS

If question 50 is not equal to code 1 continue with question 150

- Q140 The theft of your moped/scooter/motorcycle/[*mofa] that you mentioned, when did this happen? Was it...
- <<INT. READ OUT>>
- <<INT. IF RESPONDENT HAS BEEN A VICTIM AT LEAST ONE TIME IN 1999, TYPE IN [LAST YEAR]>>
- 1 this year
 - 2 last year, in 1999
 - 3 before then
 - 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 141. Else continue with question 142

- Q141 How often did it happen in 1999?
- 1 once
 - 2 twice
 - 3 three times
 - 4 four times
 - 5 five times or more
 - 9 don't know

- Q142 (The last time) did this theft happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?
- <<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>
- <<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

Q143 (The last time this happened) did you or anyone else report it to the police?

- 1 yes
- 2 no
- 9 don't know

Q144 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

BICYCLE THEFT – DETAILS

If question 55 not equal to code 1 than continue with question 160

Q150 The bicycle theft you mentioned, when did this happen? Was it

<<INT. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN A VICTIM AT LEAST ONE TIME IN 1999, TYPE [LAST YEAR]>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 151. Else continue with question 152

Q151 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

- Q152 (The last time) did this theft happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?
- <<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>
- <<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>
- 1 at your own home/residence
 - 2 near your own home/residence
 - 3 elsewhere in city or local area
 - 4 at work
 - 5 elsewhere in [COUNTRY]
 - 6 abroad
 - 9 don't know

- Q153 (The last time this happened) did you or anyone else report it to the police?
- 1 yes
 - 2 no
 - 9 don't know

- Q154 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?
- 1 very serious
 - 2 fairly serious
 - 3 not very serious

BURGLARY / HOUSEBREAKING – DETAILS

If question 60 is not equal to code 1 continue with question 180

Else continue with question 160

- Q160 You said that someone got into your home/residence without permission and stole or tried to steal something in the last five years. When did this happen? Was it
- <<INT. READ OUT>>
- <<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999; TYPE LAST YEAR (1999)>>
- 1 this year
 - 2 last year, in 1999
 - 3 before then
 - 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 161, Else continue with question 162

Q161 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q162 (The last time this happened) was anything actually stolen?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 2 continue with question 164

Else continue with question 163.

Q163 What do you estimate roughly was the value of the property stolen?

<<INT. WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE>> Validation check for abnormal amounts

<<INT. IF RESPONDENT UNCLEAR, ASK FOR REPLACEMENT VALUE OR REPAIR COSTS>>

Q164 Was there any damage done?

- 1 yes
- 2 no
- 9 don't know

If answer equal to code 1 continue with question 165

Else continue with question 166

Q165 What do you estimate roughly was the value of the property damaged?

<<INT. WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE>>Validation check for abnormal amounts

<<INT. IF RESPONDENT UNCLEAR, ASK FOR REPLACEMENT VALUE OR REPAIR COSTS>>

Q166 Did you or anyone else report the last burglary/housebreaking to the police?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 167

If answer is equal to code 2 continue with question 170

Else continue with question 172.

Q167 Why did you report it?

<<IF RESPONDENT DID NOT REPORT, ASK ABOUT REASONS WHY OTHER PERSON REPORTED>>

<<MULTIPLE RESPONSE>>

- 1 to recover property
- 2 for insurance reasons
- 3 crimes should be reported/ serious event
- 4 wanted offender to be caught/ punished
- 5 to stop it happening again
- 6 to get help
- 7 to get compensation from the offender
- 8 other reasons

Q168 On the whole, were you satisfied with the way the police dealt with the matter?

- 1 yes (satisfied)
- 2 no (not satisfied)
- 9 don't know

If answer is equal to code 2 continue with question 169, Else question 172

Q169 For what reasons were you dissatisfied? You can give more than one reason.

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1 didn't do enough
- 2 were not interested
- 3 didn't find or apprehend the offender
- 4 didn't recover my property (goods)
- 5 didn't keep me properly informed
- 6 didn't treat me correctly/were impolite
- 7 were slow to arrive
- 8 other reasons
- 9 don't know

Continue with question 172

Q170 Why didn't you report it? <<INT. IF NO CLEAR ANSWER:>> Can you tell me a little more?

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1 not serious enough/no loss/kid's stuff
- 2 solved it myself/perpetrator known to me
- 3 inappropriate for police/police not necessary
- 4 reported to other authorities instead
- 5 My family resolved it
- 6 no insurance

- 7 police could do nothing/lack of proof
- 8 police won't do anything about it
- 9 fear/dislike of the police/no involvement wanted with police
- 10 didn't dare (for fear of reprisal)
- 11 other reasons
- 12 don't know

Q172 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

If code 1 at question 166 continue with question 173. Else continue with question 180.

Q173 In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 2 continue with question 174, Else continue with question 180

Q174 Do you feel the services of a SPECIALISED agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1 no, not useful
- 2 yes, useful
- 9 don't know

ATTEMPTED BURGLARY / HOUSEBREAKING – DETAILS

If question 65 is not equal to code 1 continue with question 190

Else continue with question 180

Q180 You mentioned an incident when someone tried to get into your home/residence but didn't succeed. When did this happen? Was it ...

<<INT. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999: TYPE IN 2) LAST YEAR (1999)>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 181 Else continue with question 182

Q181 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q182 (The last time this happened) did you or anyone else report the attempted burglary/housebreaking to the police?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

- 1 yes
- 2 no
- 9 don't know

Q183 Taking everything into account, how serious was the incident for you or your household. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

ROBBERY – DETAILS

If question 70 is not equal to code 1 continue with question 210

Else continue with question 190

Q190 You mentioned an incident when someone stole something from you or tried to steal something from you using force or threatening to use force. When did this happen? Was it ...

<<INT. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999: TYPE IN 2) LAST YEAR (1999)>>

- 1 this year

- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 191. Else continue with question 192.

Q191 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q192 (The last time) did this theft with force happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

<<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

Q193 How many people were involved in committing the offence?

- 1 one
- 2 two
- 3 three or more
- 9 don't know

Q194 (About the last incident) did you know the offender(s) by name or by sight at the time of the offence?

<<INT: IF MORE THAN ONE OFFENDER, COUNT AS KNOWN IF AT LEAST ONE KNOWN>>

- 1 did not know offender(s)
- 2 (at least one) known by sight
- 3 (at least one) known by name
- 4 did not see offender

Q195 Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 196. Else continue with question 198.

Q196 What was it?

- 1 knife
- 2 gun
- 3 other weapon/stick
- 4 something used as a weapon
- 9 don't know

If answer is equal to code 2 continue with question 196a , Else continue with question 197

Q196a Was it a handgun or a long gun?

<<INT. LONG GUNS INCLUDE SHOTGUNS, RIFLES OR MACHINEGUNS>>

- 1 handgun
- 2 long gun (rifle, machinegun)
- 9 don't know

Q197 Was the weapon actually used?

<<INT. COUNT WEAPON AS USED:-

KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN PHYSICAL CONTACT WITH THE WEAPON

GUN: THREATENED WITH IT OR BULLET FIRED>>

- 1 yes
- 2 no
- 9 don't know

Q198 Did the offender actually steal something from you?

- 1 yes
- 2 no
- 9 don't know

Q199 (The last time this happened) did you or anyone else report the robbery to the police?

- 1 yes
- 2 no

9 don't know

If answer is equal to code 1 continue with question 200

If answer is equal to code 2 continue with question 203. Else continue with question 205

Q200 Why did you report it?

<<INT. IF RESPONDENT DID NOT REPORT, ASK ABOUT REASONS WHY OTHER PERSON REPORTED : MULTIPLE RESPONSE>>

- 1 to recover property
- 2 for insurance reasons
- 3 crimes should be reported/ serious event
- 4 wanted offender to be caught/ punished
- 5 to stop it happening again
- 6 to get help
- 7 to get compensation from the offender
- 8 other reason

Q201 On the whole, were you satisfied with the way the police dealt with the matter?

- 1 yes, satisfied
- 2 no, not satisfied
- 9 don't know

If answer is equal to code 1 or to code 9 continue with question 205. Else continue with question 202

Q202 For what reasons were you dissatisfied? You can give more than one reason.

<<INT. MULTIPLE RESPONSE>>

- 1 didn't do enough
- 2 were not interested
- 3 didn't find or apprehend the offender
- 4 didn't recover my property (goods)
- 5 didn't keep me properly informed
- 6 didn't treat me correctly/were impolite
- 7 were slow to arrive
- 8 other reasons
- 9 don't know

Continue with question 205

Q203 Why didn't you report it? <<INT. IF NO CLEAR ANSWER:>> Can you tell me a little more?

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1 not serious enough/no loss/kid's stuff

- 2 solved it myself/perpetrator known to me
- 3 inappropriate for police/police not necessary
- 4 reported to other authorities instead
- 5 My family resolved it
- 6 no insurance
- 7 police could do nothing/lack of proof
- 8 police won't do anything about it
- 9 fear/dislike of the police/no involvement wanted with police
- 10 didn't dare (for fear of reprisal)
- 11 other reasons
- 12 don't know

Q204 Can I just check then, did you or someone else report it to someone else in authority who would deal with it?

- 1 yes
- 2 no
- 9 don't know

Q205 Taking every thing into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

If code 1 at question 199 continue with question 206

Else continue with question 210

Q206 In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 2 continue with question 207 ,Else continue with question 210.

Q207 Do you feel the services of a specialised agency to help victims of crime would have been useful for you after this incident?

- 1 no, not useful
- 2 yes, useful
- 9 don't know

THEFT OF PERSONAL PROPERTY – DETAILS

If question 75 is not equal to code 1 continue with question 220

Else continue with question 210

Q210 The theft of personal property that you mentioned, when did this happen, was it ...
<<INT. IF RESPONDENT HAS BEEN A VICTIM AT LEAST ONE TIME IN 1999 : TYPE ON 2)
LAST YEAR (1999)>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 211. Else continue with question 212

Q211 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q212 (The last time) did this theft happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

<<INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

Q213 (The last time this happened) were you holding or carrying what was stolen (was it a case of pickpocketing?)

- 1 yes

- 2 no
- 9 <<don't know>>

Q214 (The last time) did you or anyone else report that incident to the police?

- 1 yes
- 2 no
- 9 don't know

Q215 Taking everything into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

SEXUAL INCIDENTS – DETAILS

If question 80 is not equal to code 1 continue with question 250

Q220 You mentioned that you had been a victim of a sexual offence. Could I ask you about this. When did this happen? Was it ...

<<IN. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999: TYPE IN 2) LAST YEAR (1999)>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 221. Else continue with question 222

Q221 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q222 (The last time) did this incident happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT: IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

Q223 How many people were involved in committing the offence?

- 1 one
- 2 two
- 3 three
- 9 don't know

Q224 (About the last incident) did you know the offender(s) by name or by sight at the time of the offence?

<<INT. IF MORE THAN ONE OFFENDER, COUNT AS KNOWN IF AT LEAST ONE KNOWN>>

<<IF KNOWN BY SIGHT AND KNOWN BY NAME: RECORD KNOWN BY NAME>>

- 1 did not know offender
- 2 (at least one) known by sight
- 3 (at least one) known by name
- 4 did not see offender

If answer is equal to code 3 continue with question 225. Else continue with question 226

Q225 Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend, or was it someone you work with?

<<INT. MEANS RELATIONSHIP AT TIME OF THE OFFENCES>>

<<IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE>>

<<MULTIPLE ANSWERS ALLOWED>>

- 1 spouse, partner, (at the time)
- 2 ex-spouse, ex-partner, (at the time)
- 3 boyfriend (at the time)
- 4 ex-boyfriend (at the time)
- 5 relative

- 6 close friend
- 7 someone she works/worked with
- 8 none of these
- 9 refuses to say

Q226 Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 227

Else continue with question 229

Q227 What was it?

- 1 knife
- 2 gun
- 3 other weapon/stick
- 4 something used as a weapon
- 9 don't know

Q228 Was the weapon actually used?

<<INT. COUNT WEAPON AS USED:

KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN PHYSICAL CONTACT WITH THE WEAPON - GUN: THREATENED WITH IT OR BULLET FIRED>>

- 1 yes
- 2 no
- 9 don't know

Q229 Would you describe the incident as a rape (forced intercourse), an attempted rape, an indecent assault or as just behaviour which you found offensive?

- 1 a rape
- 2 an attempted rape
- 3 indecent assault
- 4 offensive behaviour
- 9 don't know

Q230 Taking everything into account, how serious was the incident for you? Was it very serious, fairly serious, or not very serious. <<INT. IN CASE OF A VERY SERIOUS INCIDENT (EG, A RAPE), START WITH:>> The following question is asked for every sexual incident that people mention ...

- 1 very serious

- 2 fairly serious
- 3 not very serious

Q231 Do you regard the incident as a crime?

- 1 yes
- 2 no
- 9 don't know

Q232 Did you or anyone else report that incident to the police?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 233.

If answer is equal to code 2 continue with question 236. Else continue with question 240

Q233 Why did you report it?

<<IF RESPONDENT DID NOT REPORT, ASK ABOUT REASONS WHY OTHER PERSON REPORTED>>

<<MULTIPLE RESPONSE>>

- 1
- 2
- 3 crimes should be reported/serious event
- 4 wanted offender to be caught/punished
- 5 to stop it happening again
- 6 to get help
- 7 to get compensation from the offender
- 8 other reason

Q234 On the whole, were you satisfied with the way the police dealt with the matter?

- 1 yes (satisfied)
- 2 no (not satisfied)
- 9 don't know

If answer is equal to code 1 or to code 9 continue with 238. Else continue with question 235

Q235 For what reasons were you dissatisfied? You can give more than one reason.

<<MULTIPLE RESPONSE>>

- 1 didn't do enough
- 2 were not interested
- 3 didn't find or apprehend the offender

- 4 didn't keep me properly informed
- 5 didn't treat me correctly/were impolite
- 6 were slow to arrive
- 7 other reasons
- 8 don't know

Continue with question 238

Q236 Why didn't you report it? <<INT. IF NO CLEAR ANSWER:>> Can you tell me a little more?

<<MULTIPLE RESPONSE>>

- 1 not serious enough/no loss/kid's stuff
- 2 solved it myself/perpetrator known to me
- 3 inappropriate for police/police not necessary
- 4 reported to other authorities instead
- 5 my family resolved it
- 6
- 7 police could do nothing/lack of proof
- 8 police won't do anything about it
- 9 fear/dislike of the police/no involvement wanted with police
- 10 didn't dare (for fear of reprisal)
- 11 other reasons
- 12 don't know

Q237 Can I just check then, did you or someone else report it to someone else in authority who would deal with it?

- 1 yes
- 2 no
- 9 don't know

Continue with question 240

Q238 In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 2 continue with question 239

Else continue with question 240

Q239 Do you feel the services of a SPECIALISED agency to help victims of crime would have been useful for you after this incident?

- 1 no, not useful
- 2 yes, useful
- 9 don't know

ASSAULTS AND THREATS – DETAILS

If (question 85 OR question 85a not equal to code 1) continue with question 280

Q250 The attack or threat that you mentioned, when did this happen? Was it ...

<<INT. READ OUT>>

<<INT. IF RESPONDENT HAS BEEN VICTIM AT LEAST ONE TIME IN 1999: TYPE IN 2) LAST YEAR (1999)>>

- 1 this year
- 2 last year, in 1999
- 3 before then
- 9 <<don't know/can't remember>>

If answer is equal to code 2 continue with question 251. Else continue with question 252

Q251 How often did it happen in 1999?

- 1 once
- 2 twice
- 3 three times
- 4 four times
- 5 five times or more
- 9 don't know

Q252 (The last time) did this incident happen at your own home/residence, near your own home/residence, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<<INT. IF VICTIM MORE THAN ONCE OVER PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED>>

- 1 at your own home/residence
- 2 near your own home/residence
- 3 elsewhere in city or local area
- 4 at work
- 5 elsewhere in [COUNTRY]
- 6 abroad
- 9 don't know

Q253 How many people were involved in committing the offence?

- 1 one
- 2 two
- 3 three or more people
- 9 don't know

Q254 (About the last incident) did you know the offender(s) by name or by sight at the time of the offence?

<<INT. IF MORE THAN ONE OFFENDER, COUNT IF KNOWN IF AT LEAST ONE KNOWN>>

<<IF KNOWN BY SIGHT AND KNOWN BY NAME: RECORD KNOWN BY NAME>>

- 1 did not know offender
- 2 (at least one) known by sight
- 3 (at least one) known by name
- 4 did not see offender

If answer is equal to code 3 continue with question 255. Else continue with question 256

Q255 Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend, or someone you work with?

<<INT. MULTIPLE ANSWERS ALLOWED>>

<<INT. MEANS RELATIONSHIP AT TIME OF THE OFFENCES>>

<<IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE>>

- 1 spouse, partner, (at the time)
- 2 ex-spouse, ex-partner, (at the time)
- 3 boyfriend (at the time)
- 4 ex-boyfriend (at the time)
- 5 relative
- 6 close friend
- 7 someone he/she works/worked with
- 8 none of these
- 9 refuses to say

Q256 Can you tell me what happened, were you just threatened, or was force actually used?

- 1 just threatened
- 2 force used
- 9 don't know

If answer is equal to code 1 or code 2 continue with question 257

Else continue with question 262

Q257 Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 258

Else continue with question 260

Q258 What was it?

- 1 knife
- 2 gun
- 3 other weapon/stick
- 4 something used as a weapon
- 9 don't know

Q259 Was the weapon actually used?

<<INT. COUNT WEAPON AS USED

KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN PHYSICAL CONTACT WITH THE WEAPON -GUN: THREATENED WITH IT OR BULLET FIRED>>

- 1 yes
- 2 no

Q260 Did you suffer an injury as a result?

- 1 yes
- 2 no

If answer is equal to code 2 continue with question 262. Else continue with question 261

Q261 Did you see a doctor or any other medical person as a result?

- 1 yes
- 2 no

Q262 Did you or anyone else report that last incident to the police?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 263

If answer is equal to code 2 continue with question 266

Else continue with question 268

Q263 Why did you report it?

<<MULTIPLE RESPONSE>>

<<INT. IF RESPONDENT DID NOT REPORT, ASK ABOUT REASONS WHY OTHER PERSON REPORTED>>

- 1 to recover property
- 2 for insurance reasons
- 3 crimes should be reported/ serious event
- 4 wanted offender to be caught/ punished
- 5 to stop it happening again
- 6 to get help
- 7 to get compensation from the offender
- 8 other reason

Q264 On the whole, were you satisfied with the way the police dealt with the matter?

- 1 yes (satisfied)
- 2 no (not satisfied)
- 9 don't know

If answer equal to code 2 continue with question 265. Else continue with question 268.

Q265 For what reasons were you dissatisfied? You can give more than one reason.

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1 didn't do enough
- 2 were not interested
- 3 didn't find or apprehend the offender
- 4 didn't recover my property (goods)
- 5 didn't keep me properly informed
- 6 didn't treat me correctly/were impolite
- 7 were slow to arrive
- 8 other reasons
- 9 don't know

Q266 Why didn't you report it? <<INT. IF NO CLEAR ANSWER:>> Can you tell me a little more?

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1 not serious enough/no loss/kid's stuff
- 2 solved it myself/perpetrator known to me
- 3 inappropriate for police/police not necessary
- 4 reported to other authorities instead
- 5 my family resolved it
- 6 no insurance

- 7 police could do nothing/lack of proof
- 8 police won't do anything about it
- 9 fear/dislike of the police/no involvement wanted with police
- 10 didn't dare (for fear of reprisal)
- 11 other reasons
- 12 don't know

Q267 Can I just check then, did you or someone else report it to someone else in authority who would deal with it?

- 1 yes
- 2 no
- 9 don't know

Q268 Taking every thing into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

- 1 very serious
- 2 fairly serious
- 3 not very serious

Q269 Do you regard the incident as a crime?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 at question 262 continue with question 270. Else continue with question 280

Q270 In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1 yes
- 2 no

If answer is equal to code 2 continue with question 271. Else continue with 280

Q271 Do you feel the services of a specialised agency to help victims of crime would have been useful for you after this incident?

- 1 no, not useful
- 2 yes useful
- 9 don't know

CONSUMER FRAUD

Q280 Now changing the subject a little, last year, in 1999 were you the victim of a consumer fraud. In other words, has someone - when selling something to you, or delivering a service - cheated you in terms of quantity or quality of the goods or services?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 1 continue with question 281. Else continue with question 290

Q281 (The last time this happened) how did this fraud take place? Was it to do with
<<INT. IF MORE THAN ONCE IN 1999, ASK ABOUT LAST TIME IN THE YEAR>>
<<INT. READ OUT>>

- construction, building or repair work
- work done by a garage
- a hotel, restaurant or pub
- a shop of some sort
- or something else
- don't know

Q282 (The last time this happened) did you or anyone else report this consumer fraud to the police?

- 1 yes, to the police
- 2 no
- 9 <<don't know>>

*If answer is equal to code 2 continue with question 283
Else continue with question 290*

Q283 Did you or someone else report it to any public or private agency?

- 1 yes
- 2 no
- 9 don't know

CORRUPTION

Q290 In some countries, there is a problem of corruption among government or public officials. During 1999, has any government official, for instance a customs officer, a police officer or inspector in your country asked you, or expected you to pay a bribe for his or her services?

- 1 yes
- 2 no
- 9 refusal

If answer is equal to code 1 continue with question 291

Else continue with question 300

Q291 (The last time this happened) what type of official was involved. Was it a government official, a customs officer, a police officer, or some sort of inspector?

<<INT. IF MORE THAN ONCE IN 1999, ASK ABOUT THE LAST TIME>>

- 1 government official
- 2 customs officers
- 3 police officer
- 4 inspector
- 5 other
- 6 refuses to say

Q292 (The last time) did you or anyone else report this problem of corruption to the police?

- 1 yes
- 2 no
- 9 don't know

If answer is equal to code 2 continue with question 293. Else continue with question 300

Q293 Did you or anyone else report it to any public or private agency?

- 1 yes
- 2 no
- 9 don't know

CONCERN ABOUT CRIME

Q300 Now I would like to ask some questions about your area and about your opinion of crime in your area. How safe do you feel walking alone in your area after dark? Do you feel very safe, fairly safe, a bit unsafe, or very unsafe? <<INT. IF RESPONDENT SAYS "NEVER GOES OUT", STRESS:>> How would you feel ...

- 1 very safe
- 2 fairly safe
- 3 bit unsafe
- 4 very unsafe
- 5 <<cannot walk>>

Q301 How safe do you feel when you are at home alone after dark? Do you feel very safe, fairly safe, a bit unsafe or very unsafe

- 1 very safe
- 2 fairly safe
- 3 bit unsafe
- 4 very unsafe

Q302 What would you say are the chances that over the next twelve months someone will try to break into your home? Do you think this is very likely, likely or not likely?

- 1 very likely
- 2 likely
- 3 not likely
- 9 don't know

POLICING QUESTIONS

Q310 Taking everything into account, how good do you think the police in your area are at controlling crime? Do you think they do a very good job, a fairly good job, a fairly poor job or a very poor job?

- 1 a very good job
- 2 a fairly good job
- 3 a fairly poor job
- 4 a very poor job
- 9 don't know

Q311 And what about the helpfulness of the police. How far do you agree that the police do everything they can to help people and be of service? Do you fully agree, tend to agree, tend to disagree or totally disagree?

- 1 fully agree
- 2 tend to agree
- 3 tend to disagree
- 4 totally disagree
- 9 don't know

Q312 About how many people live in your village, town or city?

<<INT. SEE PAPER LIST FOR GUIDANCE>>

- 1 less than 10,000 inhabitants
- 2 10,001 - 50,000
- 3 50,001 - 100,000
- 4 100,001 - 500,000
- 5 500,001 - 1,000,000
- 6 1,000,001 or more inhabitants
- 9 don't know

SENTENCING

Q320 People have different ideas about the sentences, which should be given to offenders. Take for instance the case of a man of 21 years old who is found guilty of burglary/housebreaking for the second time. This time he has taken a colour TV. Which of the following sentences do you consider the most appropriate for such a case?

<<INT. READ OUT, REPEAT IF NECESSARY>>

- 1 fine
- 2 prison
- 3 community service
- 4 suspended sentence
- 5 any other sentence
- 9 <<don't know>>

If answer is equal to code 2 continue with question 321. Else continue with question 330

Q321 For how long do you think he should go to prison?

<<"6-12 MONTHS" MEANS: MORE THAN 6 BUT LESS THAN 12 MONTHS>>

- 1 1 month or less
- 2 2 - 6 months
- 3 6 months - 12 months
- 4 1 year
- 5 2 years
- 6 3 years
- 7 4 years
- 8 5 years
- 9 6 - 10 years
- 10 11 - 15 years
- 11 16 - 20 years
- 12 21 - 25 years

- 13 more than 25 years
- 14 life sentence
- 15 don't know

PERSONAL AND HOUSEHOLD INFORMATION

Q330 To analyse the results of this survey, we want to look at different types of household. To help us can you give me a little information about yourself and your household? First, could you tell me the year in which you were born?
<<INT. RECORD YEAR 19..>>

Q331 Is the place you are living in now a flat/apartment/maisonette, a terraced home or a detached or semi-detached house?

- 1 flat/apartment/maisonette
- 2 a terraced house/row house
- 3 detached/semi-detached house
- 4 institution (hospital, house for the elderly)
- 5 other

If answer is equal to code 4 continue with 341. Else continue with 332

Household security measures

Q332 In order to help us understand why some homes are more at risk of crime than others, could I ask you a few questions about the security of your home/residence? Is your own home/residence protected by the following:...

<<INT. ASSURE RESPONDENT. THAT THESE DATA WILL BE TREATED CONFIDENTIALLY AND ANONYMOUSLY>>

<<INT. READ OUT>>

<<INT. MULTIPLE RESPONSES ALLOWED>>

- 1 a burglar alarm
- 2 special door locks
- 3 special window/door grilles
- 4 a dog that would detect a burglar
- 5 a high fence
- 6 a caretaker or security guard
- 7 a formal neighbourhood watch scheme
- 8 friendly arrangements with neighbours to watch each other houses
- 9 <<not protected by any of these>>
- 10 <<respondent refuses to answer>>

Q340 There s much concern about crime committed by young people. What do you think would be the most effective way of reducing crime by young people? You can give up to three ways if you wish

<<INT. CODE UP TO THREE ANSWERS>>

- 1 better discipline by parents / better parenting / family upbringing to give better respect for the law
- 2 more discipline in school / better education
- 3 reducing poverty / increasing employment levels
- 4 better policing / more police
- 5 increasing sentences for crime / making sentences tougher
- 6 other answers
- 9 don't know

Gun ownership

Q341 Do you or anyone else in your household own a handgun, shotgun, rifle, or air rifle?

- 1 yes
- 2 no
- 8 refuses to say
- 9 don't know

If answer is equal to code 1 continue with question 342

Else continue with question 344

Q342 Could you tell me which sort of gun or guns you own?

<<INT. CODE ALL GUNS IF MORE THAN ONE MENTIONED>>

<<INT. MUTLIPLE RESPONSES ALLOWED>>

- 1 handgun
- 2 shotgun
- 3 rifle
- 4 air rifle
- 5 other gun
- 6 refuses to say
- 9 don't know

Q343 For what reason do you own the gun (guns)?

<<INT. MULTIPLE RESPONSE ALLOWED>>

- 1 for hunting
- 2 target shooting (sports)
- 3 as part of a collection (collector's item)
- 4 for crime prevention/protection

- 5 in armed forces or the police
- 6 because it has always been in our family/home
- 7 other answers <<specify>>
- 8 refuses to answer

Q344 How often do you personally go out in the evening for recreational purposes, for instance to go to a pub, restaurant, cinema or to see friends? Is this almost every day, at least once a week, at least one a month or less?

- 1 almost every day
- 2 at least once a week
- 3 at least once a month
- 4 less often
- 5 never
- 9 don't know

Q350 How would you describe your occupational position. Are you working, keeping house, going to school or college? Or are you retired or disabled, or unemployed but looking for work?

- 1 working
- 2 looking for work (unemployed)
- 3 keeping home (homemaker)
- 4 retired, disabled
- 5 going to school/college (student)
- 6 other

If answer is equal to code 5 continue with question 352. Else continue with question 351

Q351 How many years of formal school and any higher education did you have?

<<INT. RECORD NUMBER OF YEARS>>

<<INT. COUNT PRIMARY SCHOOL, SECONDARY SCHOOL, COLLEGE AND UNIVERSITY COURSES>>

Q352 Could you please tell me whether your household's combined monthly income after deductions for tax etc, is below or above [median income - xxx]?

<<INT. TAKE INTO ACCOUNT THE NET INCOME. IE, THE AMOUNT PEOPLE GET IN THEIR PAY CHEQUE>>

- 1 below xxx
- 2 above xxx
- 9 don't know/refuses to say

If answer is equal to code 1 continue with question 353

If answer is equal to code 2 continue with question 354

Else continue with question 355

Q353 Is it higher or lower than [bottom 25% limit - yyy] a month?

- 1 higher than yyy
- 2 lower than yyy
- 9 don't know

Continue with question 355

Q354 Is it higher or lower than [upper 25% limit - zzz] a month?

- 1 higher than zzz
- 2 lower than zzz
- 9 don't know

Q355 How do you feel about the level of your household income. Are you satisfied with it, fairly satisfied, dissatisfied, or very dissatisfied?

- 1 satisfied
- 2 fairly satisfied
- 3 dissatisfied
- 4 very dissatisfied

Q356 What is your marital status?

- 1 single (not married)
- 2 married
- 3 living together as a couple (but not married)
- 4 divorced/separated
- 5 widowed
- 6 refuses to say

Q400 Thank you very much indeed for your co-operation in this survey. We realise that we have been asking you some difficult questions. So if you like I can give you a (free) telephone number to ring to check that we are a reputable survey research company and that we have carried out the survey at the request of

<<INT. NOTE DOWN YOUR SEX>>

- 1 male
- 2 female

